

**JUKI
MYI
JOZI**

Privacy Policy

V2.0



JOZI MY JOZI PRIVACY POLICY

1. About the Company

Jozi My Jozi (NPC) Registration Number: 2023/621745/08.

2. Overview

The right to privacy is an integral human right recognised and protected in the South African Constitution and in the Protection of Personal Information Act 4 of 2013 ("POPIA" or "the Act").

This is the **Privacy Policy** for **Jozi My Jozi** ("JMJ" or "we / us / our") to all users, stakeholders and any other individual or businesses we engage with. This Privacy Policy describes how JMJ handles Personal Information that we collect both through this website (the "Site") and through other means - all in strict accordance with the requirements of the **Act**.

At Jozi My Jozi (NPC) (and including this Site) we are committed to protecting your privacy and to ensure that your Personal Information is collected and used properly, lawfully and transparently.

3. Definition of Personal Information

Personal information is any information that may identify a person such as a name, surname, identity number, contact number, email address, religion, medical history, education, financial or any other information that is unique to an individual.

Personal Information is defined in the Act as:

- (i) information relating to the race, gender, sex, pregnancy, marital status, national, ethnic or social origin, colour, sexual orientation, age, physical or mental health, well-being, disability, religion, conscience, belief, culture, language and birth of the person;
- (ii) information relating to the education or the medical, financial, criminal or employment history of the person;
- (iii) any identifying number, symbol, e-mail address, physical address, telephone number, location information, online identifier or other particular assignment to the person;
- (iv) the biometric information of the person;
- (v) the personal opinions, views or preferences of the person;
- (vi) correspondence sent by the person that is implicitly or explicitly of a private or confidential nature or further correspondence that would reveal the contents of the original correspondence;
- (vii) the views or opinions of another individual about the person; and

- (viii) the name of the person if it appears with other personal information relating to the person or if the disclosure of the name itself would reveal information about the person;

4. The information we collect

JMJ collects and processes your Personal Information mainly to contact you for the purposes of understanding your interests and preferences for communication and involvement in the Jozi My Jozi™ ecosystem.

For this purpose we will collect the following details:

- (i) Identification- and contact details including your name and organisation [Name, address, email, telephone, educational background, professional affiliations, etc];
- (ii) Government issued references [Tax ID, VAT number, drivers licence number etc];
- (iii) Financial Information [Payment record, bank accounts, credit history, credit score, earnings and other financial information];
- (iv) Physical Location;
- (v) Sensitive Information such as affiliations to religious or political organisations, criminal records and trade union memberships;
- (vi) Marketing preferences.

Obligation Free: It is important to note that there is no obligation on you under the law to provide Personal Information to JMJ - however, we may be required to obtain Personal Information from you to enable us to engage with you in a formal legal, commercial- or other official platform.

Cookies: Site usage, online services, interactive applications, email messages, and advertisement usage may be collected using “cookies” and other technologies. These tools help JMJ to better understand user behaviour, tell us which parts of our Site people have visited, measure the effectiveness of information sharing and searches; and help us to prevent crime, fraud or misuse of the Site.

5. How will JMJ collect your Personal Information

JMJ will always aim to collect Personal information directly from you.

In selected instances, the necessary data may be collected from an external platform, such as:

- (i) Public records; and/or (ii) with your consent, from another named source.

6. How will JMJ use your Personal Information

We will use your Personal Information only for the purposes for which it was collected and agreed with you, this will include:

- To communicate with you in the running of our business, initiatives and to achieve the overall JMJ strategic objectives;
- Send you important information;
- Sharing formal decisions and recommendations with you;
- To update security or changes in our contact details, policies or business programs;
- To share information to prevent fraud, crime, money laundering, malpractice and other commercial risks;
- For market research and analysis;
- To share investment opportunities with to you;
- In Managing our infrastructure and business operations;
- To resolve complaints and queries;
- In compliance with applicable laws and regulatory obligations;
- To establish and defend legal rights, privacy and safety;
- Legislative or research purposes.;
- To conduct market or stakeholder satisfaction research or for statistical analysis; and
- For audit and record keeping purposes.

7. Permitted Disclosure of your Personal Information

Due to the nature of our business, interfacing with multiple stakeholders on individual, governmental and corporate levels, JMJ may disclose your Personal Information to our ecosystem partners or service providers who are involved in the fulfilment of initiatives or activities undertaken by Jozi My Jozi™.

Our agreements with ecosystem partners and service providers ensure that they comply with the privacy requirements as required by the Protection of Personal Information Act.

JMJ may also validly disclose your information:

- Where we have a duty or a right to disclose in terms of law;
- Where we believe it is necessary to protect our rights.

8. Social Media / Web-based sharing

In certain instances, you may share your own Personal Information on various social media platforms to which you are able to post information and materials.

It is critical to note that once you post or disclose through these platforms, it will become public information. Please be very careful when disclosing your Personal Information, or any other information, on this or any other web-based- or internet site.

9. Ongoing Information Security

JMJ are legally obliged to provide adequate protection for the Personal Information we hold and to detect and prevent unauthorized access and use of Personal Information. MJM will continue to implement the necessary processes to ensure your Personal Information remains secure.

When we contract with third parties, we undertake to impose appropriate confidentiality obligations on them to ensure that Personal Information that we are responsible for, is kept secure.

We will ensure that anyone to whom we pass your Personal Information are carefully selected and agrees to apply appropriate measures to protect your confidentiality and treat your information with the same level of protection as we are obliged to.

10. Restrictions

Personal Information of other individuals - please refrain from sharing information about others, before advising that individual regarding the content of this Policy and (where possible) get their permission to share their Personal Information with us. If you do share Personal Information regarding others, then you undertake to:

- (i) to inform the individual about the content of this Privacy Policy; and
- (ii) to obtain any legally required consent for the collection, use, disclosure, and transfer of Personal Information about the individual.

Minors - The Site is not directed to individuals under the age of eighteen (18), and we request that minors refrain from providing Personal Information through the Site.

11. Access to your Personal Information

You have the right to request a copy of the Personal Information that MJM holds about you.

To do this, simply contact us at the numbers/addresses as provided on the Site and specify what information you require. We will need a copy of your ID document to confirm your identity before providing details of your Personal Information.

Please note that any such access request may be subject to a payment of a legally allowable fee.

12. Correction of your Personal Information

You have the right to ask us to update, correct or delete your Personal Information. We will require a copy of your ID document to confirm your identity before making changes to Personal Information we may hold about you. We would appreciate it if you would keep your Personal Information accurate.

13. Changes to this Privacy Policy

We review this Privacy Policy regularly and reserve the right to make changes at any time to integrate changes in our business and legal requirements. JMJ will place any such updates on the Site.

14. How to contact us

If you have any queries about this notice; you need further information about our privacy practices; wish to withdraw consent; exercise preferences or access or correct your Personal Information, please contact us at the numbers/addresses listed on the Site.

Furthermore, you have the right to complain to the Information Regulator whose contact details is email: POPIAComplaints@inforegulator.org.za

15. Privacy Policy Version

This Privacy Policy was last updated on 20 July 2023.